



## WARRANTY CONDITIONS

### 1. Information for Consumers

TORQEEDO GmbH, Claude-Dornier-Str. 1, 82234 Weßling, as guarantor and manufacturer (hereinafter referred to as "TORQEEDO") warrants to the private end customer and purchaser (hereinafter referred to as "Customer") in accordance with the following provisions that Travel 1103 and 603 model electric outboards and the included battery (hereinafter referred to as "Product") delivered to the Customer with a purchase date after 28. 04.2023 (Effective Date), will be free from defects in material or workmanship for a period of five (5) years (Warranty Period). Any defects will be remedied by TORQEEDO's certified service partners at TORQEEDO's sole discretion and expense by repair or delivery of new or refurbished parts. The warranty does not cover the propeller, anodes or other accessories purchased separately by the customer. Otherwise, the contractual or legal rights of the customer against TORQEEDO or the respective seller remain unaffected.

### 2. Content and Statement of the Manufacturer's Warranty

TORQEEDO grants the customer of a product a manufacturer's warranty to the extent described below in the event of product defects that are demonstrably based on a material and/or manufacturing defect and occur after the effective date within the warranty period.

Claims under this warranty shall only be valid if:

- the product does not show any damage or signs of wear caused by use deviating from the normal purpose and specifications of TORQEEDO (according to the original operating instructions),
- the product does not show any evidence indicating repairs or other interventions by workshops not authorized by TORQEEDO,
- aftermarket products or accessories not authorized by TORQEEDO have not been installed,
- the serial number has not been removed, altered or made unreadable,
- the customer has exclusively used the product for private, non-commercial use and
- has registered the product under the following link  
<https://www.torqedo.com/de/service-center/device-registration.html>

The warranty does not cover battery capacity or reduced discharge time according to the age and use of the battery.

To file a warranty claim, the customer must contact a certified service partner of TORQEEDO within two months of the occurrence of the warranty case or, in case the defect is not immediately recognized, within two months after discovery. The customer must present the original invoice or purchase receipt together with the warranty registration confirmation. All costs of shipping or transporting the product to a certified service partner shall be the responsibility of the customer.

Warranty service (replacement or repair) does not extend the warranty period specified in Section 1. The warranty period does not start anew as a result of warranty service. The warranty period for installed spare parts shall likewise end with the warranty period standardized under Item 1.

If a warranty claim is submitted and the product is found to be free of defects or if the warranty claim is not valid for one of the above reasons, the service partner may charge the customer a service fee.



This warranty applies to any subsequent future owner of the product to the extent and subject to the conditions set out above (including the presentation of proof of purchase in the event of resale).

Other claims of the customer against TORQEEDO, in particular for damages, are excluded. This does not apply in the case of culpable injury to life, body or health. In this respect, the statutory provisions shall apply. The same applies to mandatory provisions from the Product Liability Act.

This warranty is subject to the laws of the Federal Republic of Germany.

**3. Service Partner Network**

The Torqeedo authorized service partner network is available for warranty and non-warranty work including after the warranty period expires.

Stand: April 2023